

Service

Nord-Ouest Air Charter Service

Our Service team is ready to assist you our valued passengers with all of your travel needs. Our Reservations Centre is fast, available and easy to manage your trip via telephone by calling (561) 696-2602; or by using our app or website or agents are ready and willing to share information about the numerous destinations we offer, and to book your flights when you are ready. We also have two sales offices in Florida and one in Cap-Haitien for your convenience. Our airport counters can assist in your ticket purchases as well. Remember to arrive at the airport early to book flights for same day travel.

Finally, our website is your best option for booking your flights. Make instant purchases by visiting "<http://www.nord-ouestair.com>" Our new site is easy to use and offers access to our airline history, our policies, optional rates, services and contacts.

Customer Service

If you need more assistance, you can find answers to common questions below or contact us via phone, chat or text.

WHAT CAN WE HELP YOU WITH TODAY?

Choose a popular topic below or visit our FAQ for answers to all of our most frequently asked questions.

- ❖ **Delayed or Damaged Bag**
- ❖ **Bags and Seats**
- ❖ **Change and Cancel Policies**
- ❖ **Confirmation Code**
- ❖ **Check-In and Boarding Process**
- ❖ **Traveling with Children and Pets**
- ❖ **Flight Status**
- ❖ **What destinations does Nord-Ouest Air Charter fly to?**
- ❖ **How can I book a flight with Nord-Ouest Air Charter?**
- ❖ **What are the baggage allowances and fees for Nord-Ouest Air Charter flights?**
- ❖ **Do you offer any special deals or discounts for group travel?**

Inflight Service

Sit back, relax and treat yourself. Nord-Ouest Air Charter offers complimentary snacks and beverages on our international flights. Find the full inflight service menu here.

Bundled Snacks & Drinks



DRINKS



Sodas

Coca-Cola, Coke Zero, Diet Coke, Sprite, Fanta Orange, Frontier 100% Purified Water



Other

Seagram's Ginger Ale, Seagram's Seltzer Water, Seagram's Tonic Water, Swiss Miss Hot Cocoa, Stash English Breakfast & Premium Green Teas, Juan Valdez Colombian Coffee, Mr & Mrs T's Bloody Mary Mix, Minute Maid (Assorted)

SPIRITS, BEER & WINE

			
<p>Spirits</p> <p>Aviation American Gin, Bacardi Rum, Buffalo Trace Bourbon, Jack Daniels Whiskey, Tito's Vodka</p>	<p>Wine</p> <p>B&G Partager Rose Blend, B&G Reserve France Cabernet Sauvignon, Louren's Creek South African Chenin Blanc and Chardonnay</p>	<p>Cocktails</p> <p>Buzzbox Premium Cocktails (Mardi Gras Hurricane, Perfect Margarita)</p>	<p>Beers</p> <p>Bud Light, VooDoo Ranger, Fat Tire, Twisted Tea</p>